

Confirm Elicitation Results



Purpose or Need

To check the information gathered during an elicitation session for accuracy and consistency with other information.



Value

Gained a shared understanding and clarity about the information that the elicitation activities produced.



Solution

Confirmed elicitation information which is relevant and useful as an input to further business analysis work.



Techniques

Frequently used techniques:

- [Document Analysis](#);
- [Interviews](#);
- [Reviews](#);
- [Workshops](#).

Refer to the [BABOK Guide v3](#) for the complete list of techniques.



Stakeholder

Typically involves any stakeholders that have relevant knowledge or experience to confirm the elicited information.



Description of Change

Confirm Elicitation Results involves ensuring that stakeholders have a shared understanding of the outcomes of elicitation, that elicited information is recorded appropriately, and that it does not contain errors, omissions, conflicts, or ambiguity.

Reference (Guidelines and Tools)

The following resources, if they exist, can be used to transform the inputs into the outputs:

- Elicitation Activity Plan;
- Existing Business Analysis Information.

Task Inputs and Outputs



Consider...

Confirming information about the required change and the value to be created is an integral part of any initiative.

Example: Consider the work to redesign business processes where the goal is to ensure customer value is optimized. Confirming elicited information is important to ensure the redesigned process delivers the desired value.

See [BABOK Guide – 11.5 The Business Process Management Perspective](#)

Certifications: ECBA, CCBA, CBAP – Refer to the [BABOK® Guide](#) for study purposes

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